

Classic Car Spa

Customer Survey

Location _____

Service Advisor Name _____

Name	
License Plate Number	
E-mail	
Phone	

	Strongly Agree	Agree	Disagree	Strongly Disagree	Comments
Service advisor greeted you in a timely fashion.					
Service advisor was friendly and knowledgeable.					
Service advisor informed you of our specials.					
Service advisor thanked you for your business.					
Lobby/restrooms cleaned and stocked.					
Cashier was friendly and knowledgeable.					
Cashier informed you about our Rewards program.					
Cashier thanked you for your business.					
Your car was finished in a timely fashion.					
A supervisor inspected and delivered your car to you.					
Wash quality met your satisfaction.					
You were informed about our referral program.					
A manager thanked you for your business.					
You will use us again.					
You will recommend us to a friend.					

Additional Comments.